Privacy Policy.

1. Scope.

This Privacy Policy describes how we collect, use, disclose, and store information you provide to us. It applies to https://nanome.ai/mara/ (the "Site") and any website, application, service, or tool (collectively, the "Services") on or in which it is posted, linked, or referenced. The Services are owned and operated by Nanome, Inc., located at 7770 Regents Rd Suite #113, Box #102, San Diego, CA 92122.

This Privacy Policy covers:

- Information we receive from you when you interact with the Services.

- How we use and process the information.

- Disclosure of Personal Information to third parties.

- Your choices regarding the collection and processing of your Personal Information.

Please note that this Privacy Policy does not apply to information collected through third-party websites or services you may access through the Services or that you submit to us through other electronic messages or offline.

2. User Consent and Incorporation.

PLEASE REVIEW THIS PRIVACY POLICY CAREFULLY. By submitting information to or through the Services, you consent to the collection and processing of your information as described herein.

By using the Services, you accept the terms of this Privacy Policy and consent to our collection, use, disclosure, and retention of your information as described herein.

IF YOU DO NOT AGREE WITH ANY PART OF THIS PRIVACY POLICY, PLEASE DO NOT USE ANY OF THE SERVICES.

3. Effective Date and Changes to Privacy Policy.

The Effective Date of this Privacy Policy is set forth at the top of this webpage. We will provide advance written notice of changes to this Privacy Policy whenever possible. We will not make retroactive changes that reduce your privacy rights unless legally required. Your continued use of the Services after the Effective Date constitutes your acceptance of the amended Privacy Policy.

4. Personal Information vs. Usage Information.

Personal Information means information associated with or used to identify or contact a specific person. This includes:

1. Contact data (e.g., email address, telephone number, employer).

2. Demographic data (e.g., gender, date of birth, zip code).

3. Certain Usage Data (e.g., IP address).

4. Other categories of information provided by the user or collected by the operator, such as user-generated content or purchases.

Usage Information or **Usage Data** is information about an individual's online activity that does not identify the individual, such as browser type, operating system, and webpages visited.

Usage Data by itself is generally not considered Personal Information, but it can be linked with Personal Information to identify an individual.

5. Sensitive Personal Information.

Certain Personal Information, such as health or financial information, is characterized as sensitive and subject to stricter regulation. We urge you to carefully consider whether to disclose sensitive Personal Information. If you do, you consent to its use and disclosure as described in this Privacy Policy.

6. Location Data.

Location Data is a category of Personal Information collected about the location of a mobile device or computer, including:

- Location derived from GPS or WiFi use.

- The IP address of the device or internet service used to access the Services.

- Other location-related information provided by you or others, such as geotag information in photographs.

7. Combining Information from Third-Party Sources.

We may combine information we collect from you with information from other sources and use the combined information as described in this Privacy Policy.

8. Information Collection in General.

We collect information that you provide and from your use of the Services. Information collection depends on how you use and access the Services. Some information is collected automatically through cookies and similar tools.

Data Specific to Mara.

1. **Personal Information.** When you register for an account, we collect your username, email address, and IP address for account management, security monitoring, and preventing malicious activities.

2. **Organizational Information.** If you configure an organization within the app, we store the name of your organization to help organize user accounts and manage enterprise features.

3. **Chat Data.** We collect the content of your messages, including text, files, and media shared during chat sessions, for system optimization, debugging, and encryption.

4. **Usage Data.** We gather detailed information about how you access and use the app, including access logs, device information, and usage patterns.

5. **Cheminformatics and Bioinformatics Data.** We collect information and results derived from these tools to enhance functionality and accuracy.

6. **Third-Party Services.** For users utilizing hosted models, your chat data may be processed by third-party service providers, including OpenAI. For self-hosted models, the data remains within

your infrastructure. We strive to be transparent about third-party services and their usage. **Data submitted to third-party service providers is subject to their privacy policies, and we recommend reviewing these policies to understand how your data is handled.**

From You.

We collect information when you:

- Use the Services: When you create an account, contact us, or voluntarily provide Personal Information.

- Connect with Social Media: Information from your social media account may be accessed if you connect it with the Services.

- From Business Partners and Service Providers: Information collected by third parties assisting with our business operations.

- Usage Data: Automatically collected when you interact with the Services.

9. Cookies and Other Information Collection Tools.

Cookies. We and our service providers use cookies to track users' navigation habits, store user settings, and improve user experience.

How We Use Data Collection Tools. These tools help us analyze information, remember users, and customize user experiences.

Control of Cookies. You can control cookies through your browser settings, but blocking cookies may prevent access to some features.

10. Third-Party Tracking.

Online Advertising. Our advertising partners use Data Collection Tools to recognize unique cookies and track users' actions. This helps us learn which advertisements bring users to the Services and to deliver relevant advertisements.

Data Collection by Third Parties. Certain third parties that we do not control may use Data Collection Tools on the Services. This Privacy Policy does not apply to those third parties or their Data Collection Tools.

11. How Information is Used.

We may use the information we collect for:

- Providing the Services.

- Improving and personalizing products and services.

- Customer service, security, fraud detection, and archival purposes.

- Communication with users.

- Understanding user access and usage to improve Services.

- Developing new products and services.

- Providing relevant advertising and marketing.

- Enforcing our Terms of Service.

- Assessing the effectiveness of advertising and marketing activities.

12. Disclosure to Third-Party Service Providers.

We use third-party service providers to assist in providing our Services. These third parties process your data on our behalf for various purposes, such as improving functionality, security, and user experience. For more information on third-parties that data is disclosed, see http://nanome.ai/terms.

13. Information Transfer.

We may transfer information about you in connection with corporate changes, such as mergers or acquisitions. We will use reasonable efforts to notify users before their information is subject to different privacy policies.

14. Choices About Use and Disclosure of Information.

You can manage and correct your information by visiting your account settings or contacting us.

15. How Information is Retained and Disposed.

We retain information as long as necessary for our operations and dispose of it according to our data retention policies.

16. How Information is Secured.

We employ industry-standard security measures to protect information. However, the security of information transmitted through the internet cannot be guaranteed. Users are responsible for maintaining the security of passwords and other authentication methods.

17. Linked Services.

The Services may contain links to third-party websites and services. A link does not mean we endorse the Third Party Service. You are subject to its privacy policy and practices, not this Privacy Policy.

18. Special Provisions: Not Child-Directed.

The Services are not intended for use by children under the age of 18. If we learn we have received information from a child under 18 without verified parental consent, we will delete that information.

19. Special Provisions: California Do Not Track Provision, Direct Disclosure Option.

We do not respond to DNT signals as the technology is not yet uniform.

20. Special Provisions: User-Generated Content and California Eraser Law Provision.

The Services may offer registered users the opportunity to submit, publish, or share photographs, videos, product reviews, comments about blog posts, and other content ("User Content"). Personal Information in User Content may be made available to others and used in unexpected ways. You submit your User Content at your own risk. We may access and use your User Content consistent with this Privacy Policy.

To request removal of User Content, please contact us at support@nanome.ai. In some cases, we may not be able to remove your personal information, and we will inform you if we are unable to do so and why.

21. Special Provisions: U.S./EU/Swiss Data Privacy Framework.

We comply with the EU-U.S. and Swiss-U.S. Data Privacy Frameworks regarding the collection, use, and retention of personal information from EU and Swiss users.

22. Special Provisions: EU Personal Information Processing.

Personal information collected from EU visitors is processed in the United States. By providing personal information, you consent to this processing.

This Privacy Policy is intended to be compliant with all relevant privacy laws and regulations. If you have any questions or concerns about this Privacy Policy, please contact us at support@nanome.ai.